

Contact Details

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www.herefordshire.gov.uk/saferherefordshire

CLD Youth Counselling Trust 01432 269245 www.cldyct.org Provides counselling for adults and young people aged 11 - 25 with drug / alcohol issues	Family Drug Support (FDS) 01981 251155 www.familydrugsupport.com Provides support to families and friends affected by a family member's substance misuse
Street Scene 01432 261800 To report all litter and graffiti found throughout Herefordshire	Community Alcohol Service (CAS) 01432 357825 Provides advice, information and counselling on alcohol related issues
Drug Advisory Service Herefordshire (DASH) 01432 263636 Provides medical, practical and therapeutic interventions to drug users, to reduce drug harm	Drugs Intervention Programme (DIP) 01432 360580 Provides advice and assistance to substance users within the Criminal Justice System
West Mercia Women's Aid 0800 783 135 9 (Herefordshire & Shropshire) A 24 hour helpline (free from a landline) staffed by trained female advisors	Community Protection Unit 01432 260164 Partnership enforcement team reducing anti-social behaviour related issues in Herefordshire
Victim Support 01432 364546 www.victimsupport.org.uk Provides emotional support and practical advice for all victims of crime	Crime Stoppers 0800 555 111 www.crimestoppers-uk.org Call anonymously to report criminal details, without fear of exposure or retribution
Connexions Herefordshire & Worcestershire 01432 269404 Provides learning and careers information, advice and guidance for 13 - 19 year olds	Zig Zag 07966 890897 Provides advice, information and treatment for young substance users aged 13 - 19

Hereford & Worcester Fire and Rescue Service

0845 122 445 4

Herefordshire Council

01432 260000

Herefordshire Housing

01432 384000

Herefordshire NHS

01432 344344

The Herefordshire Partnership

01432 261792

West Mercia Police

0300 333 300 0

West Mercia Police Authority

01743 264690

West Mercia Probation Trust

01432 272521

Worcestershire & Herefordshire Youth

Offending Service

01432 383300

Safer Herefordshire



Strategic Priorities 2009 - 2010

Introduction

Safer Herefordshire (formerly Herefordshire Community Safety and Drugs Partnership) was formed as a result of the 1998 Crime and Disorder Act, which was later amended by the 2002 Police Reform Act. The Partnership has both operational and strategic responsibilities and benefits from positive Partner engagement across the county.

We undertake regular strategic reviews to identify concerns and local priorities and monitor our performance against both local and government targets. We also facilitate multi-agency working groups to ensure a joined up approach for tackling crime and disorder issues across Herefordshire.

Operationally, we translate our strategic priorities into action plans that are implemented through the Partnership and its groups. Some of this work is delivered directly by us whilst some is commissioned out to other organisations.

Partnership Priorities 2008 - 2011

Our vision is to make Herefordshire an even safer place to live, work and visit.

We have a three year strategic plan, which runs from 2008 until 2011 and focuses on five key areas:

- ◆ Reducing crime through offender management and other interventions - Including domestic abuse
- ◆ Reducing drug and alcohol harm
- ◆ Promoting and delivering increased road safety
- ◆ Providing community reassurance on anti-social behaviour, disorder and crime
- ◆ Multi-agency and community dynamic tasking and co-ordination

Within these five areas, are two main cross-cutting themes, which are:

- ◆ Young people (victims and offenders)
- ◆ Violent crime

2009 - 2010 Actions For A Safer Herefordshire

Anti-Social Behaviour

- ◆ Carry out monthly analytical reviews of crime and ASB, enabling targeted use of multi-agency resources
- ◆ Ensure all information is GIS mapping compatible to assist with multi-agency tasking process

Offender Management

- ◆ Continue the delivery of local DIP, PPO and Arrest Referral programmes
- ◆ Further develop the Multi-Agency Risk Assessment Conferences (MARAC) for victims of domestic abuse living in Herefordshire

Reassurance

- ◆ Implement a communications strategy to reassure Herefordshire's communities through an integrated approach to maximise effect and avoid duplication
- ◆ Co-ordinate 'Safer Herefordshire' events and promotions, providing community reassurance around low crime within the county, highlighting key crime reduction and harm minimisation messages

Reduce Alcohol Related Harm

- ◆ Seek funding to continue the Alcohol Arrest Referral scheme in Hereford
- ◆ Formulate a dedicated Task Force around harmful alcohol use, to include members from existing alcohol related groups and Partners working on alcohol focused projects

Reduce Drug Related Harm

- ◆ Complete a full and commissioning led review of the entire Herefordshire drug treatment system and implement recommendations
- ◆ Review the Hidden Harm report and put recommendations into practise (Safeguarding to be included in all Service Level Agreements)

Road Safety

- ◆ Develop and deliver an annual plan of co-ordinated and targeted educational campaigns and activities through the multi-agency Herefordshire Road Safety Group
- ◆ Target hotspot areas and improve engineering works - E.G. The installation of speed cameras and road surface improvements

2008 - 2009 Strategic Assessment Key Findings

We are required to undertake an annual strategic assessment to evaluate the effectiveness of the Partnership and how it is performing against the 2008 – 2011 strategy targets.

The assessment includes results from public consultations, area crime statistics and survey results from West Mercia Police, Herefordshire Council and other Partners in relation to crime and disorder. This data analysis process led to the identification of six focus areas for the Partnership to address in 2009 - 2010.

- ◆ Anti-social behaviour
- ◆ Offender management - Including violent crime and domestic abuse
- ◆ Reassurance (Including Community Cohesion)
- ◆ Reducing alcohol related harm
- ◆ Reducing drug related harm
- ◆ Road safety

As within the 2008 - 2011 strategic plan, young people continue to be a major consideration across these areas.

Multi-Agency Tasking And Co-ordination

In order to tackle the above priorities, Herefordshire has developed a multi-agency tasking and co-ordination group (MATAC), which meets to assess crime and disorder issues on a monthly basis. This is done with the aim of maintaining a low level of crime and to ensure a good quality of life throughout the county.

Through dynamic tasking and the co-ordination of resources, MATAC aims to facilitate Partners' ability to work together, enabling all organisations to achieve reductions in crime and anti-social behaviour.

The group also identifies hotspot areas using Partner and Police data, creating short and long-term initiatives which assist in lowering crime and anti-social behaviour across Herefordshire.

National Performance Indicators

Our performance is measured against the following National Indicators (NI), on a quarterly basis:

NI 19

To reduce the rate of proven re-offending by young offenders

(LAA Target)

NI 21

Dealing with local concerns about anti-social behaviour and crime issues by the local Council and Police

(LAA Target)

NI 30

To reduce the re-offending rate of prolific and priority offenders

(LAA Target)

NI 39

To reduce alcohol-harm related hospital admission rates

(Local LAA Target)

NI 40

To increase the numbers of people in effective drug treatment (crack / opiate users)

(LAA Target)

NI 47

To reduce the number of people killed or seriously injured in road traffic accidents on Herefordshire roads

(LAA Target)

Projects And Campaigns

Safer Herefordshire operates and supports numerous initiatives, projects and campaigns across the County, including:

CCTV

The Partnership manages public space CCTV across Herefordshire. This includes co-ordinating operations with the Police and other agencies and managing the control room and maintenance contracts.



Drugs Intervention Programme (DIP)

The DIP team work with other local agencies to help drug using offenders access treatment and reduce their offending behaviour, which is often directly related to their drug misuse.



Herefordshire Against Night Time Disorder (HAND)

The HAND scheme which was set up in 2004, takes direct action against anyone getting involved in alcohol related disorder, either in pubs and clubs or outside on the streets.

The scheme has been a great success in deterring trouble-makers and there are now 50 participating premises in Hereford. The scheme also operates in Kington, Leominster and Ross-on-Wye.



Project Work And Campaigns

We support both local and national projects campaigns, which relate to our priorities. Recent examples include working with 'Streetscene' to build a database of graffiti in Herefordshire, planning a campaign to raise public awareness of Hepatitis C, linking retail radios across the county to the main CCTV control room and holding events to talk to young people about the risks of drug and alcohol use.



Support For Local Services

We actively support and promote a number of services in Herefordshire including drug, alcohol and domestic abuse services such as Family Drug Support (FDS), West Mercia Women's Aid and the Community Alcohol Service (CAS).



The Partnership Makes A Difference

With some of the lowest crime rates in the country, this is already one of the safest counties to live and work in. However, we are continually working hard to make Herefordshire an even safer place.

Since the Partnership was established in 2004:

- ◆ House burglaries have reduced by 70%, from 965 recorded in 2002 - 2003 to just 291 in 2007 - 2008
- ◆ Vehicle crime has reduced by 36%, from 1371 recorded incidents in 2002 - 2003 to just 873 in 2007 - 2008
- ◆ The total number of crimes recorded has also reduced by 24% over the last 6 years, from 14,798 in 2001 - 2002 to 11,206 in 2007 - 2008
- ◆ The county's CCTV cameras recorded 2024 incidents between April 2008 and September 2008 and from these 264 arrests were made